

## **Terms & Conditions**

1. **Reservations.** Each guest in the name of whom a hotel room reservation is made (the "hotel registered guest") must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation not guaranteed by a valid credit card number by at least 48 hours prior to the arrival date. Guests are limited to reserve ONE (1) Cotai Resort Room per night under this offer and 3 nights limit per booking. All reservations are subject to availability and black out dates may apply. The last reservation day is March 31, 2019 and last check-in day is March 31, 2019.
2. **Guest registration.** All guests must be registered at check-in or during the stay period, and present a valid government-issued identification document or passport.
3. **Check-in and check-out.** The official check-in time is after 3pm and check-out time is before 11am. Any early check-in or late check-out request is subject to hotel availability upon check-in. Guaranteed early check-in is subject to pre-booking one night in advance at full day room rate. Late check-out is subject to 50% of one night room charge if between 11am and 6pm, or a full day charge if at or after 6pm.
4. **Hotel room rates.** All hotel room rates shown are in HKD/MOP (with conversion rate HKD/MOP equivalent to 1:1), and subject to 10% service charge and 5% government tax. Room extensions will require a reservation change for the additional night(s) subject to availability and will be charged according to the Best Available Rate on the day of extension if promotion offer is not available.
5. **Payment.** A valid credit card is required upon reservation for guarantee purposes and the bill must be settled upon check-out. Any booking made within 48 hours of check-in time will be charged in full at the time of booking.
6. **Cancellations and no-shows.** Cancellations or amendments made less than 48 hours prior to arrival and no-shows will be subject to a first night room penalty charge. Cancellations and amendments made during the stay will not be accepted or refunded.
7. **Incidental charges.** Hotel registered guests are responsible for paying all charges incurred personally by the same, or by their accompanying guest(s) throughout the stay. Smoking in Non-Smoking rooms will lead to additional cleaning charges. MGM reserves the right to additionally charge for other damages caused to the room or MGM's premises, whether by the hotel registered guest or their accompanying guests, and whether discovered before or after departure.
8. **Deposit.** Each hotel registered guest must provide a deposit upon check-in, whether in cash or through the supply of a valid credit card. MGM reserves the right to deduct from any cash deposit, or debit from any card supplied, all charges and expenses payable (including without limitation, hotel room rates and cancellation, no-show or incidental charges).
9. **Resort Credit.** Resort Credit can only be used during the hotel stay, prior to check-out to settle charges made to the room. Any unused resort credit will not be refunded or exchanged for cash. Resort Credit is valid at restaurants, spa and hotel facilities in MGM COTAI and MGM MACAU. Resort Credit cannot be used to settle gratuities, cash payout service and 3<sup>rd</sup> party vendor service except for ferry tickets that are charged to hotel room.
10. **Points earning.** Points cannot be earned through this offer.
11. **Miscellaneous:**
  - (a) This offer cannot be used in conjunction with any other membership benefits and promotional offers.

- (b) Safety deposit boxes are provided free of charge. MGM is not liable for the safety of any valuables left in the room.
- (c) Smoking preference and room location are all subject to hotel availability upon check-in.
- (d) No children age 12 and below are allowed to be left unattended in the room or in any other MGM areas.
- (e) No pets are allowed to enter the hotel premises (except for registered guide dogs accompanying visually impaired guests).
- (f) The maximum number of registered persons in any room is 3 adults (extra supplement charges will be applied to the third guest) OR 2 adults and 2 children (age 12 and below).
- (g) Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
- (h) Extra beds are not available for all Resort category rooms.
- (i) MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.

**12. Ferry Tickets:**

- (a) Each room is entitled to a maximum of 2 Economy Class Turbojet Ferry Tickets or Cotai Class Cotai Water Jet Ferry Tickets by resort credit deduction per booking (regardless of number of room nights).
- (b) Guests can redeem ferry tickets that will be departing from Macau to any of the following destinations – Turbojet: Macau to Kowloon, Sheung Wan, Tuen Mun. Cotai Water Jet: Taipa to Sheung Wan.
- (c) Guests can redeem ferry tickets that will be departing from Hong Kong to any of the following destinations - Turbo Jet / Cotai Water Jet: Hong Kong to Macau or Taipa.
- (d) Ferry tickets can only be redeemed at Shun Tak Support Center or MGM Cotai Front Office within 48 hours of check-in.
- (e) All ferry sailing time requests are subject to availability and MGM is not responsible for guaranteeing the preferred ferry sailing time.
- (f) The HKD/MOP150 Cotai Water Jet Ferry Ticket Offer is available on a first-come, first-serve basis while stocks last.

**13. Hong Kong-Zhu Hai-Macau Bridge Bus Tickets (HKMO Express):**

- (a) Guests are eligible to redeem HKMO Express Bus Tickets by resort credit deduction.
- (b) Guests may only redeem bus tickets of departure time within the next 24 hours.
- (c) Bus Tickets can only be redeemed at MGM Cotai Concierge after check-in.