

2025 MGM Macau Tennis Masters Terms and Conditions

1. Large Bags, guns/firearms, and ammunition/explosive goods are strictly prohibited into the stadium.
2. Security check points will open one (1) hour before the start of the first Day match.
3. All mobile phones must be switched to silent mode and the use of mobile phone is strictly prohibited during match play. Smoking and flash photography are not allowed inside the stadium.
4. Please remain silent during match play and do not leave the seats until during changeovers.
5. All sales are final, no refund will be offered. Tickets shall not be resold and shall not be purchased or obtained from or through any person, commercial agent, company or otherwise other than directly by MGM Macau Tennis Masters' authorized agents. Any ticket advertised for sale through other channels will be void.
6. Tickets cannot be reprinted or reissued, so it is recommended to keep them in a safe place.
7. All spectators must have a valid ticket to enter the stadium. One ticket per person.
8. Please do not write on/fold/damage the barcode/QR code and within 1cm around the code printed on the ticket. Ticket holders shall be responsible if the scanner cannot recognize the code due to the above conditions.
9. Please follow the instructions given by the security guards and/or Event staff when entering the stadium.
10. All guests and their belongings are subject to metal detector screening. Failure to consent to inspection will result in denial of entry.
11. The following items are prohibited from being brought into the stadium: (a) Cameras: Professional cameras with detachable lenses (4 inches or longer) and professional video cameras. (b) Accessories: Selfie sticks, flashlights, and laser pointers. (c) Beverages: All drinks except water; containers without lids. (d) Food: No outside food allowed. (e) Other Items: Umbrellas, weapons or sharp objects, pets, fireworks, inflatable items, and large items like luggage and baby strollers.
12. Complimentary storage will be provided for prohibited items on a first-come, first-served basis, subject to availability.
13. Children under 3 years of age are not allowed into the stadium.
14. Participants should remain in their selected seats within the designated zone during the event.
15. If participants leave their seats, the organizer has the right to offer them to other participants to ensure the smooth running of the event.
16. Tickets shall not be resold and/or used for any other promotional campaigns without the prior written approval of the MGM Macau Tennis Masters Organizer.
17. No ticket holder or spectator may : (a) continually collect, disseminate, transmit, publish or release from the grounds of the Tournament any match scores or related statistical data during match play (from the commencement of a match through its conclusion for any commercial, betting or gambling purpose); and (b) film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free

basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the Tournament site (except as is allowed in the Tournament Accreditation Policy). The continual use of laptop computers or other handheld electronic devices within the confines (spectator area) of the tournament match courts is prohibited. The exception to this provision is properly credentialed media, tournament vendors and tournament staff when used in the performance of their duties.

18. In case of dispute, MGM Macau Tennis Masters Organizer's decision shall be final.
19. Ticket sales are subject to Macao law; In case of any dispute, you agree to submit it to the exclusive jurisdiction of the courts of Macau