



Terms & Conditions

- Reservations.** Each guest in the name of whom a hotel room reservation is made (the “hotel registered guest”) must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation, not guaranteed by a valid credit card number. All reservations are subject to availability and blackout dates may apply. The last reservation date is **May 31, 2025** and last check-in date is **June 1, 2025**.
- Guest registration.** All guests must be registered at check-in or during the stay period, and present a valid identification document or passport.
- Check-in and check-out.** The official check-in time is after 3pm and check-out time is before 11am. Any early check-in or late check-out request is subject to hotel availability upon check-in. Guaranteed early check-in is subject to pre-booking one night in advance at full day room rate. Late check-out is subject to 50% of one night room charge if between 11am and 6pm, or a full day charge if at or after 6pm.
- Hotel room rates.** All hotel room rates shown are in HKD/MOP (with conversion rate HKD/MOP equivalent to 1:1), and subject to 10% service charge and 5% government tax. Failure to present a valid identification document or passport during check-in will result in paying the on-day Best Available Rate. Room extensions will require a reservation change for the additional night(s) subject to availability and will be charged according to the Best Available Rate on the day of extension if promotion offer is not available.
- Payment.** Any booking made will be charged in full at the time of booking and the bill must be settled upon check-out.
- Cancellations and no-shows.** Cancellations and amendments are not allowed once reservation is made; otherwise, full cancellation charge is applicable.
- Incidental charges.** Hotel registered guests are responsible for paying all charges incurred personally by the same, or by their accompanying guest(s) throughout the stay. Smoking in Non-Smoking rooms will lead to additional cleaning charges. MGM reserves the right to additionally charge for other damages caused to the room or MGM’s premises, whether by the hotel registered guest or their accompanying guests, and whether discovered before or after departure.
- Deposit.** Each hotel registered guest must provide a deposit upon check-in, whether in cash or through the supply of a valid credit card. MGM reserves the right to deduct from any cash

deposit, or debit from any card supplied, all charges and expenses payable (including without limitation, hotel room rates and cancellation, no-show or incidental charges).

9. **MOP500 Dining Privileges (applicable but not limited to Michelin One-Star Restaurant Five Foot Road).** F&B credit can be used during the hotel stay, prior to check-out and must be charged to the room. Any unused F&B credit will not be refunded or exchanged for cash. F&B credit is valid at restaurants in MGM COTAI and MGM MACAU. F&B Credit cannot be used to settle gratuities, cash payout service and 3rd party vendor service.

a. This offer is applicable for dine-in only at:

➤ MGM COTAI - Grill 58: Tue - Fri: 6pm - 11pm / Sat & Sun: 12pm - 3pm and 6pm - 11pm
Teppanyaki 58: Tue - Sun: 6pm - 11pm

➤ MGM COTAI - Aji: Mon, Wed - Fri: 6pm - 11pm / Sat & Sun: 12pm - 3pm and 6pm - 11pm

➤ MGM COTAI - Five Foot Road: Daily 12pm - 3pm and 6pm - 10:30pm

➤ MGM MACAU - Aux Beaux Arts: Tue - Fri: 6pm - 11pm / Sat & Sun: 12pm - 3pm and 6pm - 11pm

➤ MGM MACAU - Rossio: Daily 7am - 11pm This offer is valid until June 1, 2025 (except December 21, December 24-26, December 29-31, 2024; January 1, January 29-31, February 1-4, May 1-5, 2025)

b. This offer is valid until June 1, 2025 (except December 21, December 24-26, December 29-31, 2024; January 1, January 29-31, February 1-4, May 1-5, 2025)

c. Please make reservation in advance

d. This offer cannot be resold, transferred, redeemed for cash, or otherwise substituted

e. This offer cannot be used in conjunction with other certificates, promotions or discount offers

f. MGM reserves the right to make all final decisions

10. **Complimentary Snacks & Drinks for Two Persons at Bar Patua**

a. This offer is applicable for dine-in only in MGM COTAI at:

➤ Bar Patuá: Daily 11am - 6pm

b. This offer is valid until June 1, 2025

c. This offer includes snacks and drinks for 2 persons

d. This offer cannot be resold, transferred, redeemed for cash, or otherwise substituted

e. This offer cannot be used in conjunction with other certificates, promotions or discount offers

f. MGM reserves the right to make all final decisions

11. **Points earning.** Points cannot be earned through this offer.

12. **Supplemental Rates.** Extra person without breakfast will be charged HKD/MOP250 and subject to 10% service charge and 5% government tax per person per day. (Rate doesn't include extra bed)

13. **Breakfast.** This package includes daily breakfast for 2 persons.

14. **Exhibition Gift Pack.** This package includes one gift pack per room. Including exclusive cultural and creative merchandise from the Cai exhibition.
15. **Macau Light Rapid.** This package includes two Macau light rapid transit passes per room.
16. **Poly MGM Museum Ticket.** This package includes two express admission tickets per room for an exclusive preview of the newly opened Poly MGM Museum, a world-class cultural tourism landmark.
17. **45-minute MGM Chairman's Collection Art Tour**
 - a. Date & Time: Available daily from 12pm to 8pm.
 - b. Reservation Limit: A maximum of 4 guests can be reserved per tour.
 - c. Number of Guests: Each session can accommodate a maximum of 10 guests.
 - d. Language: The tour is available in Mandarin, Cantonese, or English (booking required 3 days in advance)
 - e. Reservations: Subject to availability on the day basis.
18. **cAI™: Soul Scan Exhibition Tour**
 - a. Date & Time: Weekends (Saturday to Sunday), 12:00pm-7:00pm, capacity of 20pax per tour.
 - b. Reservation Limit: A maximum of 4 guests can be reserved per tour.
 - c. Language: The tour is available in Mandarin, Cantonese, or English (booking required 3 days in advance)
 - d. Other Time Requests: Weekday tours (booking required 3 days in advance).
 - e. Reservations: Subject to availability on the day basis.
19. **Miscellaneous:**
 - a. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
 - b. Safety deposit boxes are provided free of charge. MGM is not liable for the safety of any valuables left in the room.
 - c. Smoking preference and room location are all subject to hotel availability upon check-in.
 - d. No children age 12 and below are allowed to be left unattended in the room or in any other MGM areas.
 - e. No pets are allowed to enter the hotel premises (except for registered guide dogs accompanying visually impaired guests).
 - f. The maximum number of registered persons in any room is 3 adults (extra supplement charges will be applied to the third guest) OR 2 adults and 2 children (age 12 and below).
 - g. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
 - h. Extra beds are not available for all Resort category rooms.
 - i. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.