

Terms and Conditions:

- Large Bags, guns/firearms, and ammunition/explosive goods are strictly prohibited into the stadium.
- Security check points will open one (1) hour before the start of the first Day match.
- All mobile phones must be switched to silent mode and the use of mobile phone is strictly prohibited during match play. Smoking and flash photography are not allowed inside the stadium.
- Please be silent during match play and do not leave the seats until during changeovers.
- The inner ring spectators must be seated according to the seat numbers printed on the tickets and are not allowed to change seats without the organizer's approval. The organizer reserves the right to sit spectators in other available seats at its own discretion.
- All sales are final, no refund will be offered. Tickets shall not be resold and shall not be purchased or obtained from or through any person, commercial agent, company or otherwise other than directly by MGM Macau Tennis Masters' authorized agents. Any ticket advertised for sale through other channels will be void.
- Tickets cannot be reprinted or reissued, so it is recommended to keep them in a safe place.
- All spectators must have a valid ticket to enter the stadium. One ticket per person and no entry is allowed without the ticket stub.
- Please do not write on/fold/damage the barcode and within 1cm around the barcode printed on the ticket. Ticket holders shall be responsible if the scanner cannot recognize the barcode due to the above conditions.
- Please follow the instructions given by the security guards and/or Event staff when entering the stadium.
- Children under 3 years of age are not allowed into the stadium.
- Tickets shall not be resold and/or used for any other promotional campaigns without the prior written approval of the MGM Macau Tennis Masters Organizer.
- No ticket holder or spectator may : (a) continually collect, disseminate, transmit, publish or release from the grounds of the Tournament any match scores or related statistical data during match play (from the commencement of a match through its conclusion for any commercial, betting or gambling purpose); and (b) film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the Tournament site (except as is allowed in the Tournament Accreditation Policy). The continual use of laptop computers or other handheld electronic devices within the confines (spectator area) of the tournament match courts is prohibited. The exception to this provision is properly credentialed media, tournament vendors and tournament staff when used in the performance of their duties.
- In case of dispute, MGM Macau Tennis Masters Organizer's decision shall be final.
- Ticket sales are subject to Macao law; In case of any dispute, you agree to submit it to the exclusive jurisdiction of the courts of Macau.