

## **Terms & Conditions**

1. **Reservations.** Each guest in the name of whom a hotel room reservation is made (the “hotel registered guest”) must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation, not guaranteed by a valid credit card number. All reservations are subject to availability and blackout dates may apply. The last reservation date is August 7, 2023 and last check-in date is December 3, 2023.
2. **Guest registration.** All guests must be registered at check-in or during the stay period, and present a valid identification document or passport.
3. **Check-in and check-out.** The official check-in time is after 3pm and check-out time is extended to 1pm. Any early check-in or late check-out request is subject to hotel availability upon check-in. Guaranteed early check-in is subject to pre-booking one night in advance at full day room rate. Late check-out is subject to 50% of one night room charge if between 11am and 6pm, or a full day charge if at or after 6pm.
4. **Hotel room rates.** All hotel room rates shown are in HKD/MOP (with conversion rate HKD/MOP equivalent to 1:1), and subject to 10% service charge and 5% government tax. Failure to present a valid identification document or passport during check-in will result in paying the on-day Best Available Rate. Room extensions will require a reservation change for the additional night(s) subject to availability and will be charged according to the Best Available Rate on the day of extension if promotion offer is not available.
5. **Payment.** Any booking made will be charged in full at the time of booking and the bill must be settled upon check-out.
6. **Cancellations and no-shows.** Cancellations and amendments are not allowed once reservation is made; otherwise full cancellation charge is applicable.
7. **Incidental charges.** Hotel registered guests are responsible for paying all charges incurred personally by the same, or by their accompanying guest(s) throughout the stay. Smoking in Non-Smoking rooms will lead to additional cleaning charges. MGM reserves the right to additionally charge for other damages caused to the room or MGM’s premises, whether by the hotel registered guest or their accompanying guests, and whether discovered before or after departure.
8. **Deposit.** Each hotel registered guest must provide a deposit upon check-in, whether in cash or through the supply of a valid credit card. MGM reserves the right to deduct from any cash deposit, or debit from any card supplied, all charges and expenses payable (including without limitation, hotel room rates and cancellation, no-show or incidental charges).
9. **F&B Credit.** F&B credit included in room package is available for per night of stay. F&B Credit can only be used during the hotel stay, prior to check-out and must make charges to the room. Any unused F&B credit will not be refunded or exchanged for cash. F&B credit is valid in-room dining and pool bar at MGM MACAU and MGM COTAI. F&B credit is valid at Aux Beaux Arts, Rossio, Pastry Bar, Imperial Court, North by Square Eight, South by Square Eight, FUN Tea in MGM MACAU; and Grill 58, Coast, Anytime, Chún, Five Foot Road, Hao Guo, Miàn Duì Miàn, Bar Patuá in MGM COTAI; (SUSHIDAN at Rossio, Grand Imperial Court and Aji are not applicable). F&B Credit cannot be used to settle gratuities, cash payout service and 3rd party vendor service.
10. **Points earning.** Points cannot be earned through this offer.
11. **Breakfast.** This package includes breakfast.
12. **Miscellaneous:**
  - a. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
  - b. Safety deposit boxes are provided free of charge. MGM is not liable for the safety of any valuables left in the room.
  - c. Smoking preference and room location are all subject to hotel availability upon check-in.
  - d. No children age 12 and below are allowed to be left unattended in the room or in any other MGM areas.
  - e. No pets are allowed to enter the hotel premises (except for registered guide dogs accompanying visually impaired guests).
  - f. The maximum number of registered persons in any room is 3 adults (extra supplement charges will be applied to the third guest) OR 2 adults and 2 children (age 12 and below).
  - g. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
  - h. Extra beds are not available for all Resort category rooms.
  - i. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.