



Feature Story

MGM receives Best GRI Reporting Award from the Hong Kong ESG Reporting Awards 2023

This award recognizes our outstanding achievement in sustainability reporting and commitment in making reference to the GRI reporting principles, demonstrating best practices in sustainability governance, materiality assessment, and stakeholder engagement.

Hong Kong ESG Reporting Awards (“HERA”) is a non-profit initiative that aims to recognize environmental, social, and governance (ESG) leaders, where a panel of independent judges with distinguished backgrounds evaluate sustainability reports based on the eight criteria of strategy, performance targeting, governance, communication, materiality and stakeholder engagement, transparency, disclosure of management approach, sustainability standards and initiatives.

Winning this award is a great testament to MGM’s consistent pursuit of integrating ESG considerations into core operations. It validates the measures we have taken within the sustainability agenda, such as the cross-departmental efforts taken to reduce environmental footprint, conduct community outreach programs, foster positive people and social impacts, implement responsible gaming initiatives, and more.

Industry experts highlighted the increasingly stringent ESG disclosure standards for various important topics that we may expect to face in the future, such as biodiversity and human rights. This implies that going forward, while we are motivated to continue supporting sustainable growth and creating long-term value, we must also keep up with market expectations and disclose our efforts to address these challenges.

We would like to express our appreciation to all team members and departments who have contributed to the Sustainability Report and continuously supported our sustainability initiatives along the way. It was your joint effort that has enabled the annual publication of the report, and the Award would not have been possible without you.





The "Guangdong-Hong Kong-Macau Greater Bay Area and Portuguese-speaking Countries New Energy Industry and Enterprise Cooperation" Conference took place at MGM COTAI on November 28th. The event was hosted by the Organization for Greater Bay Area (Shenzhen-Hong Kong-Macau) Innovation Cooperation and Development, and co-organized by MGM and Macau International Investment Association. The conference brought together representatives from the Liaison Office of the Central People's Government, The Policy Research and Regional Development Bureau, the Shenzhen Municipal Government and other departments, as well as leaders and experts from several new energy enterprises. They discussed how to strengthen the cooperation between Macau and Shenzhen in the new energy field, and how to use Macau's Portuguese platform advantage to access the market with Portuguese-speaking countries.

At the meeting, all representatives agreed that new energy is the future development trend and also an effective way to cope with climate change. They also acknowledged that Macau has a key role in promoting China-Portugal economic and trade cooperation, thanks to its Portuguese platform advantage. Shenzhen, on the other hand, is one of the world's leading cities in terms of new energy vehicle industry chain, with strong technology and innovation capabilities. The two places should make full use of their respective advantages, and drive the enterprises in various cities of the Bay Area to expand their market with Portuguese-speaking countries.

Keith Lei, Senior Vice President of Human Resources and Sustainability of MGM, gave a speech at the event. He said that MGM would adhere to the concept and practice of sustainable development, and work together with all parties to create a better and sustainable future.



MGM achieves outstanding results in TWO Sustainability Benchmarks

MGM achieves outstanding results in two important sustainability benchmarks: the Greater China Hotel Business Sustainability Index (Hotel BSI) and the Greater Bay Area Business Sustainability Index (GBABSI). For the third consecutive year, we have been ranked among the Top 10 of the Hotel BSI which measures the annual sustainability performance of listed Hotel companies in Greater China and major international hotel chains. We have also been ranked among the Top 20 of the GBABSI for the fourth consecutive year, which evaluates the sustainability practices of the companies in the Hang Seng Stock Connect Hong Kong Greater Bay Area index.



The Hotel BSI and GBABSI assessment, led by the Business School of the Chinese University of Hong Kong in partnership with other institutions in Hong Kong and the GBA, aims to reward outstanding sustainability efforts and to inspire more companies across the region to adopt corporate sustainability practices in their business models.

These recognitions acknowledge our efforts in sustainability and reaffirm our commitment to our vision of “Create a Better Tomorrow Today”. We will continue to strive for excellence in business sustainability and to create long-term value for all our stakeholders.

2023 Clean Plate Challenge

At our Home Base, average food waste per person is 7.5kg every month. Food wasted by our team members makes up 79% of the total food disposed at Home Base. The food thrown away include full cups of orange juice, half eaten rice, uneaten pastries, whole fruits and yogurt etc., but there are up to 783 million people in the world who face hunger and malnutrition.

To stop food waste, MGM held “2023 Clean Plate Challenge” on December 4th at Home Base. Cleaning cloth made from recycled polyethylene terephthalate (rPET) and eco-friendly SME gift vouchers were given to enhance team members’ awareness of environmental and social impact of food waste and environmental protection. The Challenge successfully attracted more than 10,000 team members to participate (90% of total Macau team members). rPET is a new type of environmentally friendly material that is made from recycled plastic bottles, replacing nylon or non-woven materials derived from petroleum.

One of the simplest and yet more impactful ways to put a stop to food waste is to take **only what we can consume**. If what you took is not enough, you can always re-enter Home Base to take more food within half an hour of entry.

We look forward to your continuous support and action! Let’s “Create a Better Tomorrow Today”!



Don't throw away old wooden pallets, team members from Facilities Management teach us how to turn waste into treasure, and incorporate craftsmanship with sustainability! Let's take a look at how to transform old wooden pallets into exquisite wooden box.

STEP 1 RECYCLE OLD WOODEN PALLETS

Carpenters select wooden boards at Recycling Zone.



STEP 2 TREAT RAW WOOD

Prepare the wood at workshop, includes cutting, cleaning, drawing lines and tenons.



ASSEMBLE THE WOODEN BOX

STEP 3

Carpenters polish the wood and assemble them into box.



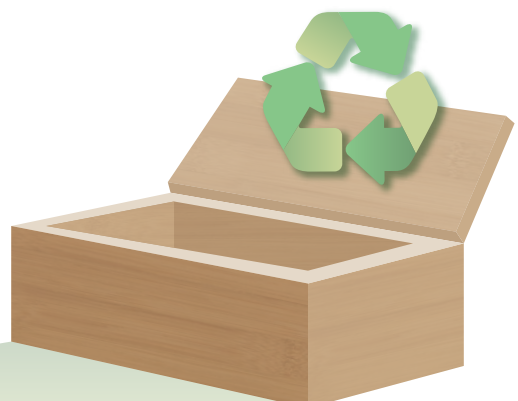
APPLY PAINT

Includes removing dust, spraying glue, applying silver foil and sweeping to smooth surface, finally spraying gold paint.



STEP 5 FINISH

Add MGM iconic golden lion, a practical and environmentally friendly wooden box is born.





DID YOU KNOW?

MGM Mooncake Box Recycling Program

To support Macau Environmental Protection Bureau (DSPA) “Recycling Mooncake Boxes is very easy”, MGM set up four mooncake boxes recycling stations at back of house area and restaurants during early October, a total of approximately 227 mooncake boxes (total weight 160kg) were recycled.

At the same time, we shared some simple Mid-Autumn Festival green tips with team members to reduce the environmental burden:

• Reuse mooncake box to store various items

• Choose mooncake with minimal packaging / locally produced mooncake

• Stop buying glow stick as it contains toxic chemicals and cannot be recycled and reuse

• Save lantern for next year

• Think twice if you really need to buy extra mooncake, and bring your own shopping bag

• Share mooncake with teammates and neighbors instead of letting them to waste

In 2023, a total of approximately 1,100 recycling stations, 19,600 mooncake boxes (total weight 7,260kg) were recycled in Macau.
(Source: DSPA)



We welcome your feedback on our sustainability performance and how we can continue to improve.
Please share your comments to sustainability@mgm.mo