

條款及細則

預訂政策

1. 美高梅有權規定每人、每張信用卡及/或每戶的購票上限，並有權取消多於規定數量的預訂。如欲瞭解預訂上限，請瀏覽美高梅網頁內的預訂分頁、撥打客戶服務熱線或前往美高梅禮賓部查詢。
2. 美高梅可於銷售期內，變更項目價格及優惠。
3. 所有預訂必須在 24 小時內完成付款，否則視作無效預訂。
4. 如使用消費單據作優惠預訂，需親自前往場地、酒店禮賓部或指定之美高梅餐廳，並出示優惠期內產生的有效消費單據完成預訂。
5. 倘若活動於開始前被宣佈取消，美高梅只須負責退還已付款的預訂金額，或以同等價格的活動作為替換。美高梅會於 30 日內按照原預訂方式退還款項，只有持有確認信的人士方可獲得退款。
6. 倘若美高梅於活動時段開始後十分鐘宣佈取消該活動，所有預訂活動概不退款或以其他活動作替換。

活動規定

1. 參加者必需準時到場，所有場次皆會準時開始及結束。遲到之參加者不會獲得額外補時。
2. 參加者必須注意個人舉止。如出現疑似醉酒的狀態、粗言穢語、出言侮辱及/或過分吵鬧，相關訪客將被提前結束活動並不獲任何退款或賠償。如發現身旁的參加者作出上述行為，請馬上通知我們。
3. 場地內歡迎拍照，錄音，錄影，但嚴禁使用腳架或自拍棍。
4. 請勿損毀或塗汙場地內任何設施。
5. 所有工作坊材料不能食用，僅供藝術創作。
6. 場地內請勿奔跑。
7. 嬰兒手推車不准進入場地。如果您攜同嬰兒手推車，請向我們查詢。
8. 參加者須自行保管其個人財物。美高梅不會為參加者之財物損壞或損失負責。
9. 美高梅保留更改活動及場地開放時間之權利。
10. 美高梅保留移除任何藝術品之權利。
11. 活動的管理人員有權拒絕違反活動規則的參加者進場。
12. 如參加者在活動時因本身的疏忽而引致任何人士傷亡、蒙受損失或財物損壞，以致有關人士向美高梅提出訴訟、申索及要求，該參加者須向美高梅作出補償，並須負上全責，確保美高梅毋須承擔責任。
13. 美高梅可能在活動範圍內拍攝、攝影、錄影、錄下或複製任何進入活動之人士之影像及/或聲音。我們有權將此等影像及/或聲音用於任何用途而毋須向任何人士繳付費用。
14. 如有任何爭議，美高梅保留最終決定權。

活動安排之規定

1. 美高梅有權更改已公佈的活動日期及時間表，而不作另行通知。
2. 美高梅將不會對因不可抗力的因素而造成的活動延遲或取消負責。不可抗力的因素包括停電、火災、爆炸、洪水、八號或以上颱風、暴雨或類似災害、罷工、勞資糾紛、異常惡劣天氣、戰爭、叛亂、暴動、騷亂、恐怖主義行為或威脅、天災、傳染病爆發、工業行動、國家或地方政府的法令或條例、政府指令或法規，或任何其他超出美高梅能夠合理控制的因素。

禁攜物品之規定

1. 參加者不可攜帶以下物品進場：保溫冰箱、玻璃瓶、易開罐、酒精飲料、腳架、自拍棍、寵物（為殘障者提供服務的動物除外）、噴霧罐、槍械、刀具（包括小刀）、開箱刀或任何種類的武器、鏈條、橫額、標示、棍棒、長杆、鐳射筆、製造噪音的物品、哨子、氣笛、手提式擴音器、煙花、帶有粗言穢語的衣服、毒品、迷幻藥物及其他非法物質、胡椒噴霧、尖錘，以及任何美高梅視為危險或不當的物品。
2. 進行保安檢查時，一旦發現上述禁攜物品，必須將物品帶離場地或直接丟棄。保安檢查期間如發現非法物品，該物品將被扣留，該物品的擁有者將被移交警方處理。
3. 澳門法例規定，所有室內範圍（包括此場地）禁止吸煙。參加者只可以在室外指定範圍或賭場吸煙室內吸煙。違反規定者將被即時要求離場，而不獲任何退款或賠償。

免責聲明

1. 美高梅有權不時更改此檔案內的規定。
2. 倘若此文件的中英文版存有差異，則以英文版為準。

Terms and Conditions

Reservation Policy

1. MGM reserves the right to restrict the reservation to a maximum number per person, per credit card and/or per household and to cancel the reservation in excess of the set number. For enquiry about the maximum number purchase, please visit MGM Official Website, call customer care hotline or enquire at all MGM Concierges.
2. Prices and discounts may change during the sales period, as determined by MGM.
3. Payment for reservations must be settled within 24 hours, otherwise it will be considered null and void.
4. For reservations with discount, please visit the field, MGM Concierge or any designated outlets at MGM in person and present the valid receipt in the promotion period in order to complete the reservation.
5. For any cancellation or postponement announced before the activity starts, MGM shall only be responsible for refunding the paid amount or exchange tickets at the same price. Refunds will be handled as per the original purchasing method within 30 days for guests with a valid confirmation letter only. MGM shall have no further liability to customers beyond the face value of the activity purchased.
6. MGM will not be responsible for any refund or exchange if the activity cancellation occurs after 10 minutes upon the commencement of the relevant session.

Entry Policy

1. Every session will begin and end promptly, so guests are advised to arrive on time. Late arrivals do not give right to any additional time.
2. Courteous behavior is expected. Appearing intoxicated, using foul/abusive language, or displaying overt rowdiness will not be tolerated; transgressors will be ejected from the activity without refund or compensation. If you notice any concerning behavior, please notify us immediately.
3. Photography and audio/video recordings are encouraged, but tripods and selfie sticks will not be permitted.
4. Do not damage or deface any facilities.
5. All workshop materials are non-edible, they are only for art creation purposes.
6. Do not run during the activity.
7. Baby strollers are not allowed in the field; if you have a stroller, please consult an usher or MGM employee for more information.
8. Guests are solely responsible for their own belongings. MGM will not assume liability for any damage to or loss of guest property.
9. MGM reserves the right to alter the activity and amend the opening hours at any time.
10. MGM reserves the right to remove any artwork from the venue at any time.
11. MGM reserves the right to refuse admission or to eject guests from the venue if the activity's rules are not adhered to.
12. The guests shall indemnify MGM against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, or death arising from or as a result of negligent use of the facilities.

13. MGM may photograph, film, videotape, record, or otherwise reproduce the image and/or voice of any person who enters the activity venue. The result may be used for any purpose without payment to any person.
14. MGM reserves the right to make final decisions in the case of any disputes

Activity Policy

1. MGM reserves the right to change the advertised activity date and schedule of activity without notice.
2. MGM will not be liable for any delay or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.

Prohibited Items Policy

1. Coolers, Glass Bottles, Cans, Alcoholic Beverages, Tripods, Selfie sticks, Pets (only service animals are permitted), Aerosol Cans, Firearms, Knives (incl. pocket knives), Box Cutters or Weapons of any kind, Chains, Hanging Banners, Signs, Sticks, Poles, Laser Pointers, Noise Makers, Whistles, Air Horns, Bull Horns, Fireworks, Clothing containing vulgar language, Drugs, Narcotics, Illegal Substances, Pepper Spray, Mace and any item deemed by MGM to be dangerous or inappropriate are prohibited and therefore not permitted in the venue.
2. Prohibited items that are discovered during security inspections must be removed from the activity or discarded. Unlawful items that are discovered during security inspections are subject to being seized and the person in possession of those items will be handed over to the police.
3. As per the law of Macau, all indoor areas, including the venue, are smoke free facilities. Smoking is only permitted in designated areas outside the property, or the designated smoking rooms inside the casino. Smoking will result in ejection from the venue without refund or any compensation.

Disclaimer

1. MGM reserves the right to change the terms and conditions stated in this document from time to time.
2. The English version of this document shall prevail wherever there is a discrepancy between the English and the Chinese versions.