

Terms & Conditions

Wellness Express

1. **Reservations.** Each guest in the name of whom a package reservation is made (the “hotel registered guest”) must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation, not guaranteed by a valid credit card number, **48** hours prior to the arrival date. All reservations are subject to availability and blackout dates may apply. The last reservation date is 28 September, 2020 and last consumption date is 30 September, 2020.
2. **Guest registration.** All guests must be registered at Tria Spa and present a valid government-issued identification document or passport and Tria Spa confirmation number.
3. **Payment.** This booking is on a full prepayment on guest’s credit card at time of booking.
4. **Cancellations and no-shows.** Cancellations or amendments made less than **48** hours prior to arrival and no-shows will be subject to a full penalty charge. Cancellations and amendments made during the stay will not be accepted or refunded.
5. **F&B Offerings.** The Wellness lunch must be used on the same date. Any unused F&B offerings will not be refunded or exchanged for cash. The Wellness lunch is valid at Anytime in MGM COTAI. The Wellness lunch cannot be used to settle gratuities and cash payout service.
6. **Tria Spa Fitness and Wellness:**
 - a. This offer is available at Tria Spa in MGM COTAI only.
 - b. Price is subject to 10% service charge.
 - c. Guests should make advance booking by phone / email at least 48 hours in advance. Bookings are confirmed only when guests received the Confirmation Letter from Hotel Reservation.
 - d. Any amendment is required to be made at least 48 hours prior to arrival and date change will be subject to availability.
 - e. No-shows and cancellation made less than 48 hours will not be accepted or refunded.
 - f. Guests should present the Confirmation Letter sent by Hotel Reservation in order to enjoy this offer.
 - g. Tria Spa reserves the right to close any Tria facility the management is not liable to compensation.
7. **Points earning.** Points cannot be earned through this offer.
8. **Miscellaneous:**
 - a. The offer is not exchangeable or redeemable for cash or other goods or services and is not for resale.
 - b. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
 - c. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
 - d. MGM reserves the right to modify or cancel any promotion at its discretion without prior notice.

3D2N Urban Retreat

1. **Reservations.** Each guest in the name of whom a hotel room reservation is made (the “hotel registered guest”) must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation, not guaranteed by a valid credit card number, **72** hours prior to the arrival date. All reservations are subject to

availability and blackout dates may apply. The last reservation date is 27 September, 2020 and last check-in date is 29 September, 2020.

2. **Guest registration.** All guests must be registered at check-in or during the stay period and present a valid government-issued identification document or passport.
3. **Check-in and check-out.** The check-in time is after 11am and check-out time is before 6pm. Late check-out is subject to a full day charge if at or after 6pm.
4. **Hotel room rates.** All hotel room rates shown are in HKD/MOP (with conversion rate HKD/MOP equivalent to 1:1), and subject to 10% service charge and 5% government tax (if applicable). Room extensions will require a reservation change for the additional night(s) subject to availability and will be charged according to the Best Available Rate on the day of extension if promotion offer is not available.
5. **Payment.** This booking is on a full prepayment on guest's credit card for the entire stay at time of booking.
6. **Cancellations and no-shows.** Cancellations or amendments made less than **72** hours prior to arrival and no-shows will be subject to a full penalty charge. Cancellations and amendments made during the stay will not be accepted or refunded.
7. **Incidental charges.** Hotel registered guests are responsible for paying all charges incurred personally by the same, or by their accompanying guest(s) throughout the stay. Smoking in Non-Smoking rooms will lead to additional cleaning charges. MGM reserves the right to additionally charge for other damages caused to the room or MGM's premises, whether by the hotel registered guest or their accompanying guest(s), and whether discovered before or after departure.
8. **Deposit.** Each hotel registered guest must provide a deposit upon check-in, whether in cash or through the supply of a valid credit card. MGM reserves the right to deduct from any cash deposit, or debit from any card supplied, all charges and expenses payable (including without limitation, hotel room rates and cancellation, no-show or incidental charges).
9. **F&B Offerings.** F&B offerings included in room package is available for per 2 nights of stay. F&B offerings can only be used during the hotel stay, prior to check-out and must make charges to the room. Any unused F&B offerings will not be refunded or exchanged for cash. F&B offerings is valid at designated restaurants in MGM COTAI and MGM MACAU. F&B offerings cannot be used to settle gratuities, cash payout service and 3rd party vendor service.
10. **Fitness & Wellness Benefit:**
 - a. This Fitness & Wellness Benefit is available at TRIA Spa in MGM COTAI only.
 - b. This Fitness & Wellness Benefit is only applicable during the stay period and before check out.
 - c. Guests should make advance booking at least 3 days in advance.
 - d. The offer is non-transferable, not exchangeable or redeemable for cash or other goods or services and is not for resale.
 - e. This offer cannot be used in conjunction with any other discount.
 - f. TRIA Spa reserves the right to close any TRIA facility the management is not liable to compensation.
 - g. MGM reserves the right to modify or cancel this promotion at its discretion without prior notice.
 - h. Decision of MGM management shall be final.
11. **Breakfast.** This package is inclusive of 2 daily breakfasts per night.
12. **Points earning.** Points cannot be earned through this offer.
13. **Miscellaneous:**

- e. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
- f. Safety deposit boxes are provided free of charge. MGM is not liable for the safety of any valuables left in the room.
- g. Smoking preference and room location are all subject to hotel availability upon check-in.
- h. No children age 12 and below are allowed to be left unattended in the room or in any other MGM areas.
- i. No pets are allowed to enter the hotel premises (except for registered guide dogs accompanying visually impaired guests).
- j. The maximum number of registered persons in any room is 3 adults (extra supplement charges will be applied to the third guest) OR 2 adults and 2 children (age 12 and below).
- k. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
- l. Extra beds are not available for all Resort room categories. Extra person will be charged HKD/MOP250 and is subject to 10% service charge and 5% government tax (if applicable) per person per day. (Rate doesn't include extra bed)
- m. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.

Sparty

1. **Reservations.** Each guest in the name of whom a package reservation is made (the "hotel registered guest") must be 18 years old or above. All reservations are non-transferrable. MGM reserves the right to cancel any reservation, not guaranteed by a valid credit card number, **48** hours prior to the arrival date. All reservations are subject to availability and blackout dates may apply. The last reservation date is 28 September, 2020 and last consumption date is 30 September, 2020.
2. **Guest registration.** All guests must be registered at Tria Spa and present a valid government-issued identification document or passport and Tria Spa confirmation number.
3. **Payment.** This booking is on a full prepayment on guest's credit card at time of booking.
4. **Cancellations and no-shows.** Cancellations or amendments made less than **48** hours prior to arrival and no-shows will be subject to a full penalty charge. Cancellations and amendments made during the stay will not be accepted or refunded.
5. **F&B Credit.** F&B Credit must be used on the same date. Any unused F&B credit will not be refunded or exchanged for cash. F&B credit is valid at restaurants in MGM COTAI and MGM MACAU and In Room Dining at Tria Spa Party Room at MGM COTAI. F&B Credit cannot be used to settle gratuities and cash payout service.
6. **Tria Spa Treatments & Tria VIP Party Room:**
 - h. This offer is available at Tria Spa in MGM COTAI only.
 - i. Price is subject to 10% service charge.
 - j. Guests should make advance booking by phone / email at least 48 hours in advance. Bookings are confirmed only when guests received the Confirmation Letter from Tria Spa.
 - k. Any amendment is required to be made at least 48 hours prior to arrival and date change will be subject to availability.
 - l. No-shows and cancellation made less than 48 hours will not be accepted or refunded.
 - m. Guests should present the Confirmation Letter sent by Tria Spa in order to enjoy this offer.

- n. Tria Spa reserves the right to close any Tria facility the management is not liable to compensation.
- 7. **Points earning.** Points cannot be earned through this offer.
- 8. **Miscellaneous:**
 - n. The offer is not exchangeable or redeemable for cash or other goods or services and is not for resale.
 - o. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
 - p. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
 - q. MGM reserves the right to modify or cancel any promotion at its discretion without prior notice.

MGM Culinary Tour

1. Guests must make reservation 48 hours in advance with full pre-payment.
2. Cancellations or amendments made less than 48 hours prior to arrival and no-shows will be subject to a full penalty charge.
3. Points cannot be earned through this offer.
4. This offer cannot be used in conjunction with any other membership benefits and promotional offers.
5. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.