

Terms & Conditions

Shop and Reward

MGM MOP100 F&B voucher:

1. Customers will receive a MGM MOP100 F&B voucher upon spending MOP1,000 or above at One Central Macau at 1 voucher per original receipt only (with limited quantity, first come first served basis).
2. Eligible customers should complete the M life registration with their full name (which must be the same as their identification document) and a valid mobile phone number, and to connect to the MGM Official WeChat Service Account (for communication of various offers or promotions). Customers are required to present proof of identification. The documents will only be used for identification and/or verification purposes. Should an applicant fail to provide any of the aforementioned items, MGM may be unable to process or accept the application.
3. Eligible customers should complete the M life registration within the promotional period at the hotel concierge at MGM MACAU or MGM COTAI, between 28 September to 30 December 2020, in order to redeem the MGM F&B voucher.
4. MGM F&B voucher is only available in electronic reward format as recorded in M life membership card.
5. Blackout dates of MGM F&B voucher are 1, 2 October, 24, 25 & 31 December, 2020, 1 January, 2021.
6. The last valid date of One Central Macau receipt is 30 December, 2020, the redeemed MGM F&B voucher last valid date is 15 January, 2021.
7. The MGM F&B voucher is only eligible for use at designated MGM F&B outlets at MGM MACAU or MGM COTAI.
8. The original M life membership card with card holder's identification must be presented upon payment. Photocopies will not be accepted.
9. The MGM F&B voucher is non-refundable and cannot be exchanged for cash.
10. The MGM F&B voucher is valid for one-time use only; any unused balance of the gift voucher cannot be redeemed for cash.
11. The MGM F&B voucher cannot be used in conjunction with any other offers or promotions, only 1 MGM F&B voucher can be used in each transaction.
12. MGM reserves the right to amend the terms and conditions without prior notice.
13. All questions or disputes shall be resolved by MGM at its absolute discretion. In the event of any dispute, the decision of MGM shall be final.
14. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

One Central Macau Electronic Reward Voucher :

15. Customer will receive a MOP 200 One Central Macau Electronic Reward Voucher upon spending MOP 800 or above (which is settled by cash, credit card or electronic cash payment method) at MGM Macau or MGM Cotai any

designated F&B outlets and Tria Spa at 1 electronic voucher per original receipt only. (with limited quantity, first come first served basis). These Electronic Reward Voucher can only be used for transactions of at least double the value of the reward.

16. Electronic shopping vouchers can only be used at "Participating Retailers" in the BESPOKE programme
17. Customer must bring the receipt of qualified spending to One Central Salon for registration and redeeming the Electronic Reward Voucher within 7 days from the issuance date of the relevant receipt. Eligible customers are required to register the BESPOKE programme# with their full name (which must be the same as their identification document) and a valid mobile phone number, and to connect to the One Central Macau Official WeChat Service Account (for communication of various offers or promotions). Customers are required to present proof of identification. The documents will only be used for identification and/or verification purposes. Should an applicant fail to provide any of the aforementioned items, One Central Macau may be unable to process or accept the application.
BESPOKE programme: Please refer to the terms and conditions of the BESPOKE programme
18. The MOP200 One Central Macau electronic reward is not available in physical reward format. All combinations of gift voucher are predefined and no changes to the combination will be allowed.
19. These electronic shopping vouchers can only be used for transactions of at least double the value of the reward.
20. Eligible customers should complete the registration application within the promotional period at the redemption counter located at 2nd floor, One Central Macau, from 10:30am to 11:00pm (Sun to Thu) or 10:30am to 00:00 am (Fri to Sat and public holidays) between 28 September to 31 December 2020, in order to redeem the One Central Macau electronic reward.
21. The last consumption date of MOP500 One Central Macau voucher is Friday, 15 January 2021.
22. Reward(s) cannot be exchanged for cash, credit or other products or services.
23. Once the customer has redeemed the reward(s), no exchange, replacement or return will be allowed.
24. All questions or disputes shall be resolved by One Central Macau at its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.
25. One Central Macau reserves the right to amend the terms and conditions without prior notice.
26. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Triple Delights

1. Price is in MOP and is subject to 10% service charge, and last date to make reservation is Friday, 25 December, 2020.
2. This offer is only available to existing and new M life members, and BESPOKE members and a MOP 500 One Central Electronic Reward Voucher can only be redeemed upon registration as a BESPOKE member at One Central BESPOKE Salon.
3. All reservations are subject to availability. Such reservations are non-transferrable and blackout dates may apply.
4. MGM Culinary Tour is valid in MGM COTAI and is available on weekends only (with limited seats).
5. Redemption letter of MOP 500 One Central Electronic Reward will be sent in the package confirmation email from MGM customer care center upon successful full prepayment for the package.
6. Reservations for the MGM Culinary Tour and/or Spa treatment have to be made with full prepayment to ensure a place is secured.
7. Guests should present the package confirmation email sent by MGM customer care center and M life membership number in order to enjoy this offer.
8. MGM Culinary Tour and the Spa treatment can be used on different dates. Any unused F&B offerings will not be refunded or exchanged for cash.
9. The Spa Treatment offer is available at Tria Spa in MGM MACAU or MGM COTAI for Sleep Deeply Massage.
10. MOP 500 One Central Electronic Reward Voucher can only be distributed as an electronic shopping voucher, and not as a physical voucher.. All combinations of gift vouchers are predefined and no changes to the combination will be allowed. MOP 500 One Central Electronic Reward Voucher can only be used for transactions of at least double the value of the reward. Electronic shopping vouchers can only be used at "Participating Retailers" in the BESPOKE programme.
11. M life and BESPOKE points cannot be earned through this offer.
12. This offer cannot be used in conjunction with any other M life and BESPOKE membership benefits and promotional offers.
13. The last consumption date of Spa treatment is Wednesday, 30 December, 2020.
14. The last consumption date of MGM Culinary Tour is Sunday, 27 December, 2020.
15. The last consumption date of MOP 500 One Central Electronic Reward Voucher is Friday, 15th January 2021.
16. Any reservation or reservation amendment requests must be made to MGM at least 48 hours prior to arrival and date change will be subject to availability.
17. Once a payment is made, it is non-refundable. No cancellations can be made after payment.
18. Full pre-payment is required within 24 hours after reservation is made, if failure to do so, MGM reserves the right to cancel any reservation.
19. MGM reserves the right to modify or cancel any rate or promotion at its discretion without prior notice.
20. Terms & Conditions apply to MOP 500 One Central Electronic Reward and subject to One Central Macau's arrangement. All questions or disputes shall be resolved by One Central

Macau at its absolute discretion. In the event of any dispute, the decision of One Central Macau shall be final.

21. In case of discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

22. Miscellaneous:

- a. The offer is not exchangeable or redeemable for cash or other goods or services;
- b. Telephone calls with MGM employees may be monitored or recorded for quality assurance and training purposes.
- c. All customers shall provide their full name (which must be the same as their identification document) and contact phone number and to connect to the One Central Macau Official WeChat Service Account (for receiving the electronic rewards) during redemption for the purposes of verification and sending notification of receipt of reward(s) to customers.