

General Terms & Conditions

1. The valid period of all offers is from Feb 11 to May 4, 2019.
2. Offers are only applicable to shows from Apr 13 to May 4, 2019.
3. Points cannot be earned through all offers unless otherwise stated.
4. Black out dates may apply.
5. Full payment must be settled via cash or credit card at the point of purchase.
6. Offers cannot be used in conjunction with any other promotional offer or discount.
7. Offers are non-transferable, cannot be exchangeable for cash, service or others and it is not for resale.
8. MGM reserves the right to modify or cancel this promotion at its discretion without prior notice. Decision of MGM management shall be final. In the event of dispute, all cases shall be governed by the law of Macau S.A.R and submitted to the exclusive jurisdiction of Macau S.A.R.
9. In case of discrepancies between English and Chinese versions, the Chinese language will prevail.

Packages

10. Packages are only available for Reserve C.
11. All packages must be collected before/on the same day as the show date, otherwise it will be considered forfeited.
12. Once payment for the reservation is confirmed, no changes or cancellations can be made.
13. All reservations are based on availability, first come first served.

Ferry Tickets Package

14. Each Ferry Ticket Package is entitled to 2 Cotai Water Jet Cotai Class ferry tickets routing Hong Kong Sheung Wan < > Taipa.
15. Ferry tickets can be redeemed at Shun Tak Support Center or MGM Theatre Box Office.
16. All ferry sailing time requests are subject to availability and MGM is not responsible for guaranteeing the preferred ferry sailing time.

Fans Package

17. 4 Tickets Combo is valid for purchases of at least 2 or more different show sessions only.
18. Cash coupon can be used at all MGM restaurants and Tria Spa.

19. Cash coupon can be used on purchase of Harry Potter™ merchandise.
20. Cash coupon must be used on/before 4 May, 2019.
21. Points earning is not applicable for settlement by cash coupons.
22. Cash coupon is non-refundable, cannot be exchanged for cash and are not for resale.
23. Cash coupon can only be exchanged for goods or service of equal value and no change will be given either in cash or in other form.
24. Only original cash coupon will be accepted. Each cash coupon can be used once only and will be collected upon payment.
25. This cash coupon cannot be used in conjunction with M life membership card discount offers, other promotional offers, or any related travel agency discount.

Family Package

26. Family Pass is valid for 2 adult and 2 child aged 4 to 18 years. MGM reserves the right to request for identification upon entry and all 4 patrons must enter the venue and verify tickets together.

Discounts

27. Members must present their membership card/Macao S.A.R Resident Identity Card/Blue Card/Student Card when purchasing tickets for verification purposes in order to enjoy this offer.
28. Macao Locals Offer is only available to customers who hold a valid and original of Macao S.A.R Permanent or Non-Permanent Resident Identity Card/Blue Card. MGM reserves the right to request for identification upon entry. Failure to do so will result in refusal of entry and no refunds will be granted. Children / Student Offer is only available to guests aged 4 to 18 or with a valid Student Card. MGM reserves the right to request for identification upon entry. Failure to do so will result in refusal of entry and no refunds will be granted.
29. Tickets purchased with M life Members offer are eligible to earn points.